

## PRIVACY POLICY

Software Nemotec SL, with CIF B-80369861, has the commitment of protecting your personal information. Please dedicate a few minutes to find out how your information is gathered, how it is used, for what purposes and how we protect your personal information.

### Why we gather your personal information

We do this because it allows us to provide you with better service. We can inform you of the latest novelties, product updates, and special offers and to invite you to take part in events (courses, conferences, etc.).

### The information we require

There are a number of circumstances in which we need to gather personal information to provide you with better service, for instance we may need it whenever you require technical assistance by phone, to register a product purchased from Nemotec, or to participate in a course of ours. The information we require consists of your name, surname, contact numbers, email, serial numbers of products purchased from us, bank account numbers for direct debit receipts, credit card numbers for purchasing products, etc. There are also times when we gather information when doing market research, in order to know our clients' needs and, in a nutshell, to enhance our products and services.

### What we do with your personal information

Nemotec takes the protection of your personal information seriously. We guarantee that we do not rent, sell or deal in the personal information of our clients.

Only in cases of litigation and when legally required will your personal information be disclosed—always subject to the law and regulations in force.

### How we protect your personal information

At Nemotec we take all the administrative and technical precautions to safeguard your personal information against loss, alteration, destruction or unauthorised access.

## COOKIES POLICY

Cookies consist of information, often containing a unique, anonymous identification code, that is sent to the browser by a web server and it is stored on the hard drive of the user's computer. Later on, if there are new connections to the website, cookies can be read and recognised by the website that sent them. Cookies are used mainly to operate with and enhance the operations of websites and to provide sales and marketing information to the owner of the website.

**What are third-party cookies?** Third-party cookies are the cookies installed by a website which is not the one you are visiting right now.

The following cookies are used on our website:

1. Cookies that are strictly necessary: these are essential to enable surfing on our website and to use its different functions. These cookies do not gather information on the user that may be used for marketing purposes, and neither do they allow monitoring of the user's surfing on the web.
2. Cookies for statistical analysis: These cookies allow us to quantify visitor figures and statistically analyse the use of our services by users. Thanks to this we can analyse surfing on our website and enhance our product and service offer.

If at any time you wish to withdraw your consent regarding this Cookies Policy, you must delete the cookies stored on your hard drive by using your Internet browser adjustments and configurations.

**We hereby inform you that you may allow, block or delete the cookies installed on your device by configuring your web browser options. Below we explain how to do this:**

- Google Chrome
- Mozilla Firefox
- Internet Explorer
- Safari
- Safari para IOS (iPhone | iPad)
- Opera
- Chrome para Android